

Message

From: Ryan Lemay [RLemay@countyofessex.ca]
Sent: 2/16/2022 9:09:08 PM
To: Laforet, Stephen [slaforet@citywindsor.ca]
Subject: URGENT- EWEMS OPERATIONAL UPDATE (Effective Immediately)

Importance: High
Sensitivity: Company Confidential

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Steve

Please see the updates provided to our staff today. Our local hospital pressures have been extremely strained these past 48hrs but even more so today. We have both 2ndary offloads open at each facility which holds x8 per site and I still have x12 offloads in addition to these. Upstaffs are active although Code 3 holds remain very high still. I am in direct communications with the Hospitals but things are going to be rough on the frontlines for EMS and the Hospitals these next 12hrs.

This message was approved by WPD Incident Command before sending out to staff.

Please feel free to call if you or your team has questions

Ryan



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From: Ryan Lemay
Sent: February 16, 2022 3:52 PM
To: EMSStaff <EMSStaff@countyofessex.ca>
Cc: EMSManagement <EMSManagement@countyofessex.ca>
Subject: URGENT- EWEMS OPERATIONAL UPDATE (Effective Immediately)
Importance: High
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Hello Everyone

These past 2 weeks have been extremely difficult for many of the Emergency Services, and that includes all of you. I would like to take this opportunity to express a great deal of thanks for all of you on the frontlines and those who have

been in a supportive role as we move through the recent pressures associated with the convoy, protests and increased call volumes. This is an event that we have not experienced locally before, and this cannot be compared to any other joint operations that we have been a part of before (not Fireworks, Cross Border Marathons, MCI's nor the various natural disasters that this region has been involved with over the years). This event involves National Security and is led by numerous Policing agencies, including Federal and Provincial partners. I understand that at times it appeared as though information to the frontline was lacking. I understand, but I can assure you that communications internally and with those directly involved from frontlines, through to management, were well connected with the Incident Command system. Unfortunately, due to the nature of this event, communications security is top priority and information that would normally be openly shared with all of you, can't be. EWEMS was and remains a vital component throughout this event and ongoing communications with the Hospitals, CACC, WFRS and our Police partners is a 24hr operation. We have made great strides these past couple of days and I want to thank you for this. Without the assistance of our entire team working so hard collectively, things may have turned out differently.

We are working around the clock with our Policing partners. Any messaging going out to the public and to the staff of emergency services is distributed strategically, only after gaining approval through the appropriate channels. If you are not aware, Huron Church between the bridge and EC Row Expressway has been designated as an isolated throughway for traffic to and from the bridge. All traffic surrounding the corridor is being rerouted accordingly. Police and the City of Windsor are working tirelessly to secure Huron Church so that this corridor remains open and flowing. Cement jersey barriers are also in place along this entire stretch of roadway. These road closures are fluid and are changing by the hour, although we do anticipate the majority of the cement structures will remain consistent moving forward until such time that this area can return to normal. Please know that while we're deeply connected to this incident, at times, we too obtain our updates from social media.

Emergency Services now has access across all EAST/WEST roadways along Huron Church except the below. Please note this is fluid and may change with limited notice. CACC is set to receive information as it is made available, to help direct you.

No East/West Access

- Huron Church and **Dorchester**
- Huron Church and **Girardot**
- Huron Church and **Millen**

Note: Access to Assumption High School (1100 Huron Church) is to be accessed off of California Avenue not Huron Church

Effective immediately EWEMS will be shifting operations. We have previously utilized dedicated resources stationed in locations throughout the corridor of Huron Church and to the west side of Windsor. Those directly involved with those locations and roles previously, had knowledge of our internal Incident Action Plan. They received routine updates through the frontline management staff and Incident Command directly. Moving forward we will continue to provide EMS resources to the following areas through in service vehicles who will be placed at roaming locations when sufficient resources are available. (CACC is aware of these parameters). In the event we need resort back to dedicated resources we will effectively communicate that back to you to the best of our abilities. We can activate our Incident Action Plan which includes communication procedures, standby locations and assigned tasks for all levels of the organization within a moments notice if needed.

In Service roaming standby location#1 (Priority)

- Huron Church and Tecumseh Road, on the East side of Tecumseh road (near the barriers with PD) contact your District Chief if you are assigned to this location to ensure you have the most up to date information
- This in-service unit will be assigned by CACC and rotated out on approximately 2hr rotations, or, as needed
- All but access points except the above mentioned should be accessible in the event of an emergency response (an active police vehicle may just need to be moved)

- This unit is **available for all calls** and is not dedicated to any specific task
- In the event a call is received in this vicinity, CACC will assist with navigation as they have a direct communication line to the Emergency Operations Centre (EOC)
- Buses have been set up in this area for food and washrooms if needed. Tim Horton's next door is also an area set up for emergency services

In Service roaming standby location#2 (ERV)

- EWEMS has access to a room within the Tilston Armouries (Windsor Police Training Branch) at 4007 Sandwich Street for ERV placement. The District Chiefs will be in contact with the ERV daily to ensure they are familiar with this location, access, vehicle placement and their roles. **This resource is also available for all calls.**

If you do not need to be on Huron Church or in the immediate vicinity for an Emergency Response, please do not. Avoid this area where possible and be sure confirm your routing with Windsor CACC, as they have the most up to date information as it relates to road closures.

Windsor CACC is aware of the Deployment Plan associated with these positions and they will continue to utilize them accordingly when resources are available to do so.

We appreciate your support during these times, if you have specific questions as it relates to the daily operations of this event please contact your on duty District Chiefs without delay. For anything outside of that please feel free to reach out to myself directly. I welcome the conversation and would be more than happy to expand on things as much as I can, given the sensitivity of this event.

WPS Social Media Websites can also be utilized for the latest and most up to date information available to the public. Our internal communications department will be sharing these posts on our channels as well.

Stay safe and thank you for your patience,

Ryan Lemay
Deputy Chief, Operations
Essex Windsor EMS